

Yokohama TWS North America recognized as “Global Above & Beyond” supplier by Hyster-Yale Materials Handling

- **Yokohama TWS North America awarded for going ‘Above & Beyond’ in customer service for the Americas**
- **The top supplier award recognizes on-time performance, cost savings and commitment to HYMH**

Lexington, Kentucky (USA) – Yokohama TWS North America received the “Global Above & Beyond” award for its excellent customer service at the Hyster-Yale Global Suppliers Conference, in recognition of the unparalleled support its team has consistently provided to Hyster-Yale Materials Handling (HYMH). The award goes to the supplier who has most demonstrated a willingness to do whatever it takes to surpass expectations, going above and beyond standard supplier relationships.

Yokohama TWS North America was honored for its tireless teamwork from planning to delivery of tires so HYMH could guarantee on-time delivery of their vehicles, accommodating schedule changes, bringing year-on-year cost reductions and achieving a 99.73% record for on-time deliveries.

Antoine Rivallain, Global OE Director at Yokohama TWS remarked: “This award underscores our companywide commitment to our customers in seamlessly delivering solid solutions. All of us at Yokohama TWS worked to give the best overall performance in quality and on-time delivery to Hyster-Yale Materials Handling, as always supporting our OEM customers in achieving their goals, given supply chain challenges and tight lead times they often require. We are proud of our 30+ years working with HYMH and look forward to another 30+ years of business success.”

Yokohama TWS is part of The Yokohama Rubber Co., Ltd. and is a leader in designing and producing tire and wheel solutions to drive a sustainable future for Agriculture, Construction, Material Handling and Two-Wheeler markets. Its state-of-the-art manufacturing sites reach customers worldwide, producing more sustainable solutions while implementing advanced technologies.

Yokohama TWS includes Trelleborg, Mitas, Maximo, Cultor and Interfit whose network of local specialists offer tailor-made services to meet customers’ needs for any applications wherever they are.

In 2023, Yokohama TWS generated sales over € 1 billion employing more than 6,000 people in 42 countries.

Press Contact:

Enrica Mussini

www.yokohama-tws.com



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Global PR & Communications

Yokohama TWS

Email: enrica.mussini@yokohama-tws.com

News Online Section: www.yokohama-tws.com/news

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